ipCG recognizes the current global challenges being posed by COVID-19. Family, safety, and health & wellness are key values we hold, so we are concerned for all.

Our company continues to monitor official sources from both Vermont state and Federal government for guidelines and controls to help maintain the health and safety of our employees, in addition to those we work with and encounter in our business and personal lives.

Ability to Serve Clients

Our entire team is well-equipped to work remotely via secure internet and virtual private network (VPN). In fact, due to the typical demand for travel and flexibility required for consulting (and the not infrequent winter weather we experience in Vermont), this system has been in place for years. Therefore, we can serve clients seamlessly through our platform. Further, our methodology and services in large part are conducted via teleconference and web meeting to help leverage our clients' time – so again, we expect no disruption in service.

Travel Concerns

We are concerned corporate citizens and support containment of the spread of COVID-19. Based on the CDC's current recommendations and other information available to the firm, ipCG has:

- Postponed our annual Thought Leadership Conference originally scheduled for March 18-20 until October 18-20
- Suspended all non-essential domestic business travel for employees for the immediate future
- Suspended all business travel to countries identified by the CDC as having Level 2 or Level 3 precautions in place.
 - Any employee who has traveled to Level 2 or 3 countries may not come into the office until the 14-day self-quarantine period is finished
 - If an employee travels to any other locations where significant outbreaks occur, we may require those individuals to self-quarantine for 14 days as well

In addition, we continue to monitor the local situation in Vermont, where at any time we may opt to shift to 'remote work' status for our entire team.

We Continue to Work and Serve Clients

ipCG wants you to know that our company is providing uninterrupted support and services to our current clients – and we are continuing to hold conversations with new companies with new needs. We will work with you on all challenges posed by COVID-19 for both current and future projects.

Our sincere hope is that this period of disruption and distraction will be short-lived. Meanwhile, we remain available for your needs at any time. Please <u>contact us</u> with any questions you may have.

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Warm regards, Nancy Cronin President & Managing Partner, ipCapital Group Inc.